





when it's too fast to see, and too important not to.

Ensuring peak performance and maximum return on investment over the life of your equipment.

We will deliver this by

- Proactively maintaining your equipment to maximize availability
- Optimizing solutions to meet your unique applications.
- Enhancing user skills by providing access to product and application experts.

ViSiON RESEARCH

AMETEK® MATERIALS ANALYSIS DIVISION



RENTAL and LOANER PRODUCT GUIDE:

This document is intended to be a reference tool and does not represent the whole or complete agreement.

For complete details please refer to the Vision Research Rental and Loaner Product Service Agreement.

Coverage:

Term of Coverage:

Loaner:

The coverage is based on the quantity of years purchased. Please refer to your purchase order/invoice or certificate of coverage for complete details.

Rental:

The coverage is based on the terms defined in schedule A of the complete agreement.

What is Covered:

Loaner Agreement:

Product will be delivered to the customer that is of like/similar functionality for the duration of the repair to the customer's equipment.

Rental Agreement:

The rented product and term will be defined in Schedule A of the complete Rental Agreement.

Exclusions:

Excluded from this Agreement and not warranted by Vision Research in any fashion, either expressed or implied, are:

- Any and all return shipping charges associated with this agreement
- Claims for lost financial compensation associated with any lost productivity due to equipment or operational failures
- Labor or financial costs for removal or reinstallation of equipment associated with any and all warranty claims

PHANTOM



The AMECARE programs were developed to offer the ultimate in protection for your investment – at a price that you can afford.

Available for all camera models*, these programs will ensure maximum return from your investment.

* Available for all camera models that have not yet been identified as obsolete. Currently Platinum and Gold coverage is reserved for North American customers only. Global roll out of the services is scheduled for 2012. Repairs for any Equipment which has been disassembled, repaired, tampered with, altered, changed or modified by persons other than Vision Research's own authorized service personnel, unless such service/repair by others is made with the written consent of Vision Research

To Obtain Services:

- Have the original product receipt and serial number available
- Contact Vision Research Inc., Support teams
 - 1. Please reference: www.visionresearch.com/service--support for the latest contact information

Limit of Liability:

Maximum liability under this agreement shall be the provision of a replacement rental or loaner product as covered by this agreement.

Administrator:

Vision Research Inc. will administer all responsibilities under this agreement.

Transfer:

This agreement is not transferable.

Focused

Since 1950, Vision Research has been shooting, designing, and manufacturing high-speed cameras. Our single focus is to invent, build, and support the most advanced cameras possible.



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AMETEK Vision Research's digital high-speed cameras are subject to the export licensing jurisdiction of the Export Administration Regulations. As a result, the export, transfer, or re-export of these cameras to a country embargoed by the United States is strictly prohibited. Likewise, it is prohibited under the Export Administration Regulations to export, transfer, or re-export AMETEK Vision Research's digital high-speed cameras to certain buyers and/or end users.

Customers are also advised that some models of AMETEK Vision Research's digital high-speed cameras may require a license from the U.S. Department of Commerce to be: (1) exported from the United States; (2) transferred to a foreign person in the United States; or (3) re-exported to a third country. Interested parties should contact the U.S. Department of Commerce to determine if an export or a re-export license is required for their specific transaction.