



when it's too fast to see, and too important not to.®

Ensuring peak performance and maximum return on investment over the life of your equipment.

We will deliver this by

- Proactively maintaining your equipment to maximize availability
- Optimizing solutions to meet your unique applications.
- Enhancing user skills by providing access to product and application experts.



SERVICE WARRANTY GUIDE:

This document is intended to be a reference tool and does not represent the whole or complete agreement. For complete details please refer to the Vision Research Repair Warranty Agreement.

Coverage:

Term of Coverage:

The limited warranty coverage extends from the point at which the product was shipped from a Vision Research repair facility and extends for 90 days unless otherwise expressly stated in any product literature which supersedes this Warranty Agreement.

What is Covered:

This limited warranty provides coverage against defects in manufacturing, materials or workmanship associated with repair of all Vision Research branded products.

Exclusions:

Excluded from this warranty and not warranted by Vision Research in any fashion, either expressed or implied, are:

- Any and all shipping charges associated with a claim against this or any warranty
- Equipment not manufactured by Vision Research and/or not bearing the "Vision Research" brand label
- Labor or financial costs for removal or reinstallation of equipment associated with any and all warranty claims
- Any Equipment which has been disassembled, repaired, tampered with, altered, changed or modified by persons other than Vision Research's own authorized service personnel, unless such service/repair by others is made with the written consent of Vision Research
- Defects or damage to Equipment resulting from wear, tear, misuse, negligence, improper storage, transit, non-performance of normal maintenance tasks, battery leakage, or use of incompatible accessories

The AMECARE programs were developed to offer the ultimate in protection for your investment – at a price that you can afford. Available for all camera models*, these programs will ensure maximum return from your investment.

** Available for all camera models that have not yet been identified as obsolete. Currently Platinum and Gold coverage is reserved for North American customers only. Global roll out of the services is scheduled for 2012.*

- Software programs
- Consumables, including but not limited to batteries, cables, lenses and lamps

To Obtain Services:

- Have the original product receipt available or previous RMA number and/or the product serial number
- Contact Vision Research Inc., Support teams
 1. Please reference: www.visionresearch.com/service--support for the latest contact information

Limit of Liability:

Maximum liability under this agreement shall be the provision of all labor and parts associated with the (re) repair of the product covered by this agreement.

Administrator:

Vision Research Inc. will administer all responsibilities under this agreement.

Transfer:

This agreement is not transferable.

Focused

Since 1950, Vision Research has been shooting, designing, and manufacturing high-speed cameras. Our single focus is to invent, build, and support the most advanced cameras possible.

VISION
RESEARCH

AMETEK
MATERIALS ANALYSIS DIVISION

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AMETEK Vision Research's digital high-speed cameras are subject to the export licensing jurisdiction of the Export Administration Regulations. As a result, the export, transfer, or re-export of these cameras to a country embargoed by the United States is strictly prohibited. Likewise, it is prohibited under the Export Administration Regulations to export, transfer, or re-export AMETEK Vision Research's digital high-speed cameras to certain buyers and/or end users.

Customers are also advised that some models of AMETEK Vision Research's digital high-speed cameras may require a license from the U.S. Department of Commerce to be: (1) exported from the United States; (2) transferred to a foreign person in the United States; or (3) re-exported to a third country. Interested parties should contact the U.S. Department of Commerce to determine if an export or a re-export license is required for their specific transaction.